

CONTACTS AND RESOURCES

Court Personnel:

Help Desk

808-522-8100 Ext. 171

Helpdesk@hib.uscourts.gov

Mark van Allsburg, Clerk

Tel: 808-522-8115

Mark@hib.uscourts.gov

Amy Young, Chief Deputy Clerk

Tel: 808-522-8116

Amy_Young@hib.uscourts.gov

Mike Dowling, General Counsel

Tel: 808-522- 8100 ext 109

Mike_Dowling@hib.uscourts.gov

Online Resources:

www.hib.uscourts.gov

Court Training:

Issues and Responsibilities:

General user inquiries. Problems with CM/ECF docketing and transmission of electronic files. Correct use of ECF program. Systems problems and errors. The Help Desk line is open from 8:00 am to 3:30 p.m. during days on which the court is open.

General policy and systems operation. Reporting of errors which need correction. BNC noticing problems.

General policy and systems operation. Financial problems including credit card issues. Payment of fees.

Legal and policy issues including local rules, CM/ECF Procedures and Guidelines, Local forms.

The CM/ECF web site contains a great deal of information about CM/ECF including Local Rules, Guidelines and Procedures, Registration for CM/ECF training, Overview of CM/ECF and Frequently Asked Questions, Information on Court Training Sessions, Links to Computer Based Training [CBT's] sites and an Extensive User Guide.

The court conducts a training program for persons wishing to be registered CM/ECF users. In most cases, a half day training course is a pre-requisite to registration and use of CM/ECF electronic filing. The court's web page lists training opportunities and gives established dates for programs. Registration may be made on-line. In some cases, persons trained and registered in another bankruptcy court will or persons for whom training in Hawaii is impracticable will be registered without the training. Call Mark Van Allsburg or Mike Dowling for further information [telephone numbers listed above].